Nabagram Amar Chand Kundu College

(Govt. aided & affiliated to the University of Kalyani)

Nabagram * Murshidabad * Pin – 742184

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NOTICE

1st August 2024

It is hereby notified to all concerned that, the existing "Grievance Redressal Cell" of Nabagram Amar Chand Kundu College has been reconstituted following UGC Regulations 2023 (Ref No. F.1-13/2022(CPP-II) dated 11th April 2023 as Students' Grievance Redressal Committee (SGRC). The SGRC is established to provide a platform for students to voice their grievances and complaints in a safe and confidential environment. Its main focus is to identify the root causes of grievances and complaints and to take effective measures and initiatives to prevent their recurrence in the future.

OBJECTIVES:

- •To coordinate between students and departments.
- •To ensure fair, impartial, hassle-free solutions to the grievances.
- •To monitor and respond to all student's grievances.

Functioning of SGRC

- •To accept written and relevant grievances from the students.
- •To analyze the nature of grievances and adopt necessary steps
- •To protect the privacy and confidentiality of the complainant during the inquiry.
- •To collect the facts through relevant sources fairly and objectively.
- •To ensure timely disposal of every grievance application.

PROCEDURE FOR LODGING COMPLAINT: Receiving and recording complaints mainly through the online grievance portal and physically through the Grievance box.

Composition of SGRC (Statutory Committee)

Details of the SGRCs (Name, Designation, Phone and Email)		Remarks
Dr. Soumitra Kar, Principal, Chairperson	Mob: 8373081397	
	nackcollege@yahoo.com	
Nabakumar Chanda, Assist Prof, Convener	Mob:97327 77284	OBC Member
Dr. Akhtar Hossain, Assist Prof, Member	Mob: 97344 15614	Minority Member
Mrs. Sikha Roy, Assist Prof, Member	Mob: 79089 66287	Woman & SC Member
Miss Sharon Lepcha, Assist Prof	Mob: 80167 35692	Woman & ST Member
Miss Chandra Halder, Student Member	Mob: 9679037612	Student Member